

FROM MANUAL TO DIGITAL: WHEEBOX ETS OPTIMIZES WALK-IN HIRING PROCESS

wb_info@ets.org

A Global Leader in
Remote Proctored Assessments

Client Overview

The company is an american pharmacy benefit manager and healthcare provider, incorporated in accordance with the provisions of the Indian Companies Act, 1956. It serves employers, government agencies, health plans, life science companies, care providers and individuals and families offering products in data and analytics, pharmacy care services, health care operations and delivery, population health management and advisory services.

The company's aim is to create a world where every person has equal access to affordable, quality health care — when and where they want it — is the goal. It is partnering to expand access and close gaps in care, one individual and community at a time. The company is delivering comprehensive experiences that place people at the center of their care.



Challenges

The company used to hire manually – from scheduling the entire hiring process to pen & paper assessments for the candidates, delayed evaluations, and physical face-to-face screening. There were two major requirements of the company:

1. They wished to shift the recruitment process from offline to online.
2. They wanted quicker evaluations and a faster hiring process.

What is the Solution ?

Wheebox - An ETS Company provided the client with online assessments for new hire walk-in drives. In addition it provided on-roll employees to run and manage the operational aspects of the walk-in drives, from the entry to exit of the candidate. The walk-in drives were conducted three times a week with approximately 80 candidates in every drive.

Implementation

1. Wheebox - An ETS Company provided the client with its robust online assessment platform for assessing the candidates at scale.
2. Wheebox - An ETS Company arranged different operations executive for each walk-in drive at all locations.
3. Wheebox - An ETS Company enabled a comfortable assessment environment for the candidates by providing the company with online assessments that could be attended from any remote location.
4. Wheebox - An ETS Company enabled assessment creation/registration of candidates.
5. Proper coordination was provided during the interview drive.
6. Wheebox - An ETS Company provided quick and analytically rich evaluations of the candidates and shared the final interview feedback by HR.

About Wheebox - An ETS Company

At Wheebox, we are redefining the future of talent assessment by combining innovation, precision, and global expertise. As a proud subsidiary of ETS (Educational Testing Service), we deliver world-class solutions that empower organizations, institutions, and governments to make smarter talent decisions and build workforce readiness for a rapidly evolving world. Our suite of advanced solution fortified with AI-Based Remote Proctoring enables organizations to assess, evaluate, and upskill talent with accuracy and precision.

With a strong global presence, Wheebox stands at the intersection of technology and human potential, offering scalable, secure, and customizable solutions that meet the needs of modern talent ecosystems. Driven by our mission to foster global talent mobility, we collaborate with industry leaders and academic institutions to create impactful, future-ready workforce strategies.

About ETS

ETS is a global education and talent solutions organization enabling lifelong learners to be future ready. We advance the science of measurement to build the benchmarks for fair and valid skill assessment. We are committed to powering human progress by promoting skill proficiency, empowering upward mobility and unlocking more opportunities for everyone, everywhere with accuracy and precision.

Our assessment products - including the TOEFL, TOEIC, GRE, and Praxis Assessments - as well as our innovative solutions and subsidiaries help 50 million people each year to clarify their strengths and find opportunities for growth in education, work and beyond. We continue to operate around the world, with offices in 25 locations and operations in 195 countries and territories.www.ets.org

CONTACT US

India Headquarters

Wheebox-An ETS Company

18th Floor, International Financial Center,

Sector 66, Gurugram, India,

Global Headquarters

ETS

Princeton, New Jersey, United States

W: ets.org

www.wheebox.com

wb_info@ets.org